

UniCredit Unlocked

Relentless transformation: 9th consecutive quarter of profitable growth and best 1Q ever

Milan, 3 May 2023

Empowering Communities to Progress.



9th consecutive quarter of profitable growth and best 1Q ever

UNICREDIT UNLOCKED RELEASING OUR FULL POTENTIAL

- ✓ Consistently outstanding financial results via an optimal balance of our three levers
- ✓ Rooted in a clear vision and strategy: "phase two" of industrial transformation

POSITIONED TO DELIVER IN ALL ENVIRONMENTS

- Outperforming our prudent macro assumptions; taking alpha actions to keep ahead
- ✓ Strong lines of defense propelling or securing the future

UPGRADED GUIDANCE FOR 2023 GIVEN NEW RUN RATE

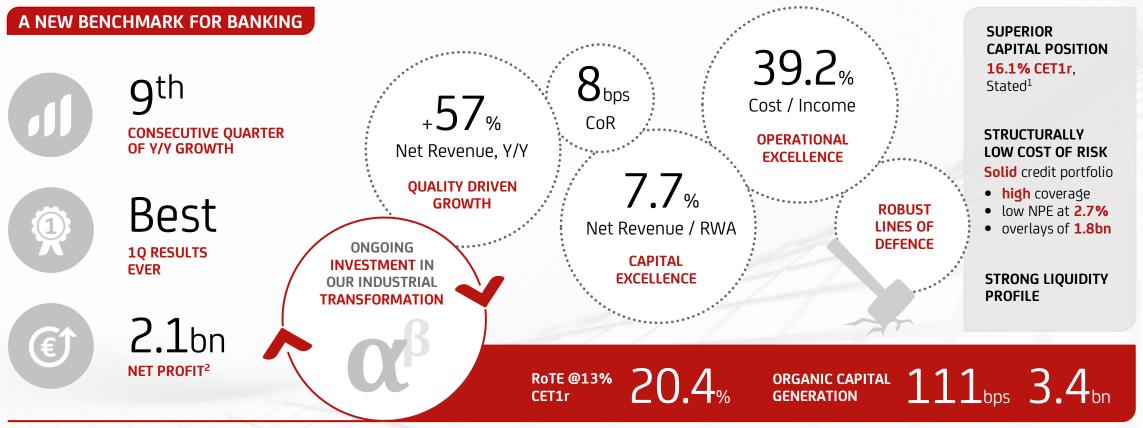
- ✓ Higher rates, improved trends and transformation at pace
- Set a new floor for the future



Delivering on our commitments: relentless investment in our industrial transformation continues to propel our results



Strong franchise consistently delivering quality profitable growth



All figures related to Group incl. Russia unless otherwise specified



^{1.} Considering full FY22 distribution and 1Q23 Cash dividend accrual for FY23 are expected to be around 0.4bn after tax and post integration costs which for FY23 are expected to be around 0.3bn before tax 3. Distribution subject to supervisory and shareholder approvals

Sustainable competitive advantage

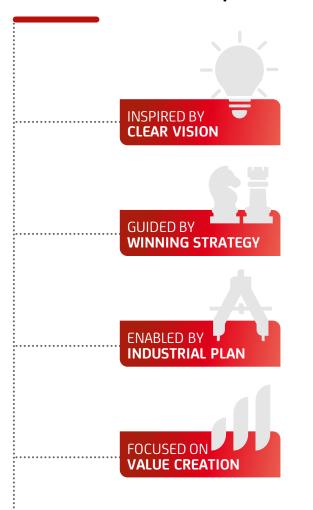
Win. The Right Way. Together.







Our Value Proposition



The Bank for Europe's future

A new benchmark for banking, delivering for all our stakeholders

UniCredit Unlocked

A client-centric strategy fully tailored to the bank's inherent strengths, continuously striving for excellence

4 pillar industrial transformation

Transform to perform, reinforce the commercial franchise and optimise, then digitalise, the operating machine to deliver more with less

Sustainable value creation

Delivering alpha driven profitable risk adjusted returns by balancing our three financial levers, while empowering our communities to progress

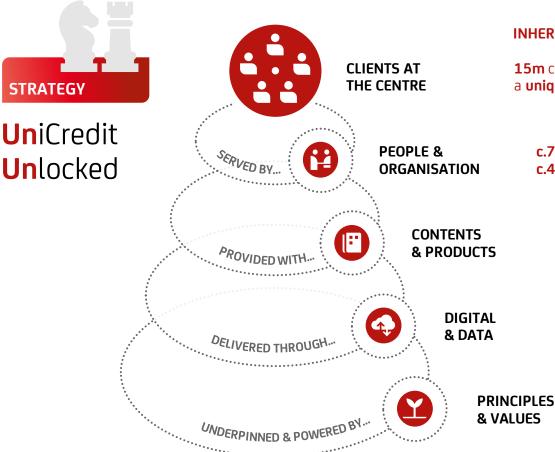


A bank that delivers in a balanced fashion for all its stakeholders





Guided by a winning strategy



INHERENT STRENGTHS

15m clients, **c.75%**¹ Retail and SMEs, a **unique gateway** to Europe

c.75k people in 13 leading local banks,
 c.40%¹ in A or higher rated geographies

2 product factories, supported by an **ecosystem** of best-in-class partners

Resilient and secure digital infrastructure and strong data-set

Uniquely diverse **talent base**, embedded in our **communities**

AMBITION



Grow client base; improve penetration by **broadening range of services**



Unifying our organisation while **empowering** people to best serve clients



Deliver **best-in-class solutions**, and an unmatched **fully-fledged** product offering

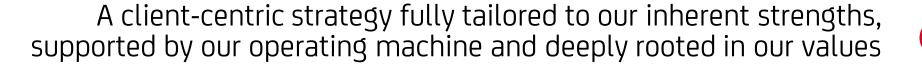


Optimise digital infrastructure and operations and transit to a fully **digital** and data-driven bank



Unite our people around a common ambition, strategy, set of **principles** and a **culture of excellence**, leading by example in ESG

1. Calculation based on 1Q23 gross revenue







Enabled by an industrial transformation plan



Our industrial transformation



PEOPLE & ORGANISATION



CONTENTS & PRODUCTS



DIGITAL & DATA



PRINCIPLES & VALUES



2021 & BEYOND

Reinforce the **commercial machine**

- Unify people around a clear vision and strategy, unleashing their passion and energy
- Empower the organisation with a re-energised front-line, operating within a clear risk and capital framework
- Seamlessly integrate front-line and product factories offering a full service to our clients



PHASE II

2023 & BEYOND

Optimise the operating machine

- Re-engineer the operating machine with product factories delivering scale and scope
- ✓ Simplify processes to improve speed, efficacy, and reduce costs, while investing in the front-line
- Automate, digitalise and improve client and people experience becoming a digital and data-driven bank



Embedding our principles in everything we do, living our new culture

Accelerating the second phase of our industrial transformation, towards a full-service client-centric bank



STATUS OF

COMPLETION



Significant progress in our transformation



PEOPLE & ORGANISATION **EMPOWER AND REVITALISE BUSINESSES**

SIMPLIFY AND DELAYER THE ORGANISATION AND PROCESSES



CONTENTS & PRODUCTS **UNDERSTAND CLIENTS' NEEDS**

From siloed CIB to set-up of two global product factories focused on product development and serving all our clients through local coverage

PROVIDE BEST-IN-CLASS OFFERING

Creation of an ecosystem of best-in-class partners

Azimut Allianz onemarkets Fund



DIGITAL & DATA

RECLAIM CORE COMPETENCIES & NEW WAY OF WORKING

IMPROVE DIGITAL EXPERIENCE & BECOME A DATA DRIVEN BANK



PRINCIPLES & VALUES

UNIFY PEOPLE AROUND A CLEAR CULTURE

- Culture Roadshow (4 countries)
- Culture Network
- Culture Workshops DE&I Global Policies &
- Unconscious Bias course

LEAD BY EXAMPLE

ESG VOLUMES

Supporting our clients in a just and fair transition **61.7bn** since 2022, **4.0bn** in 1Q23

EMPOWER COMMUNITIES

SOCIAL

Total contribution in 2022: 36.5m

ENTREPRENEURSHIP

- 10 years of UniCredit Start Lab
- 100+ startups supported in last 2 years

All deltas refer to 1023 vs UniCredit Unlocked execution plan unless otherwise specified

Reinforce the commercial machine

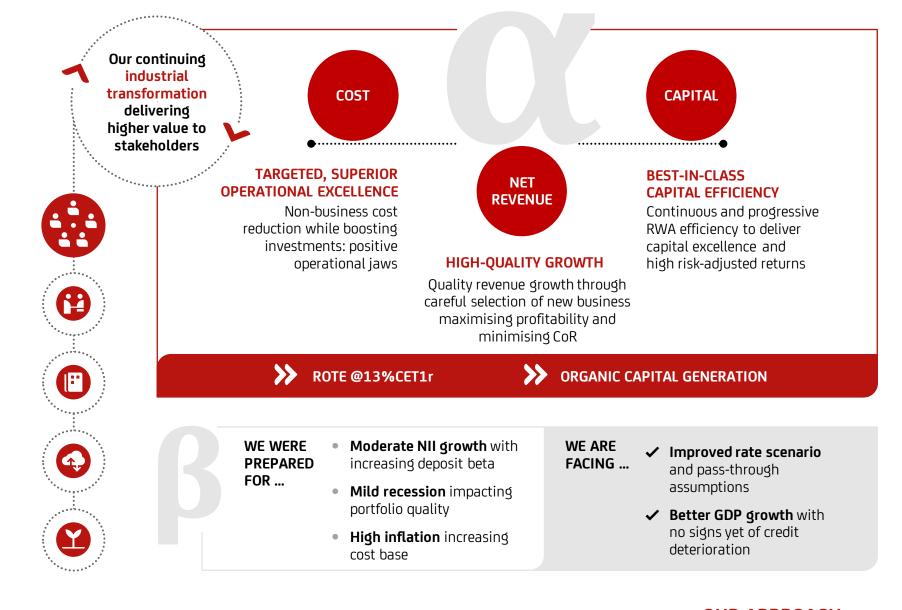
Optimise the **operating** machine



Resilient and growing financial results

Our franchise aims to deliver alpha in its financial results in any macro scenario: 9 quarters of record quality growth





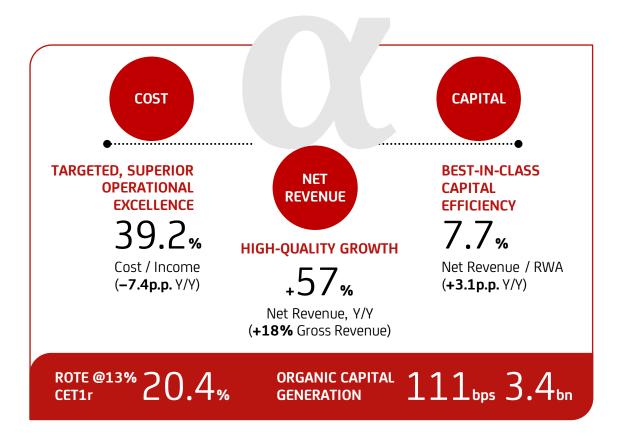






1Q23 - 9th consecutive quarter of outstanding results

3 LEVERS BALANCED IN AN OPTIMAL WAY TO DELIVER OUR RESULTS



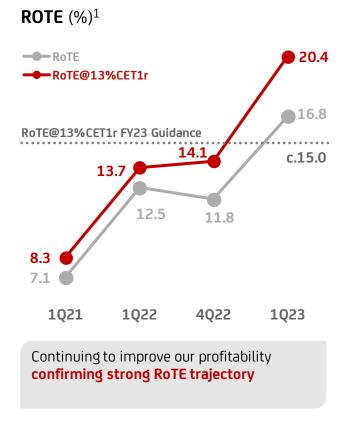
1Q23 KEY METRICS

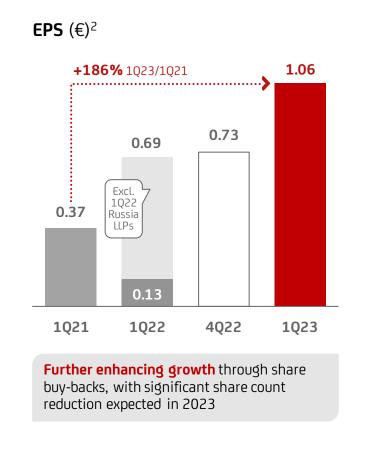
In million		1Q23	Y/Y	Q/Q
Net Revenue		5,837	+57%	+13%
o/w NII		3,298	+44%	-3%
o/w Fees	34% of Reven	1,996	-2%	11%
o/w LLP	8bps Co	^{OR} −93	-93%	-82%
Total Costs		-2,327	-0.6%	-5.8%
GOP		3,603	+35%	+11%
Net Profit ¹		2,064	n.m.	+28%
C/I Ratio		39.2%	–7.4p.p.	-4.0p.p.
CET1r Stated ²		16.1%		

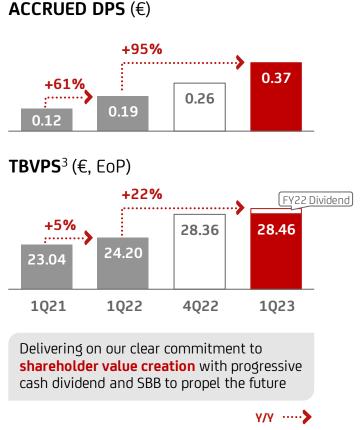




Exceptional shareholder value creation continues







All figures related to Group incl. Russia unless otherwise specified

- 1. RoTE calculated with UniCredit Unlocked methodology (see end notes for details/definition); 1022 RoTE and RoTE@13%CET1r based on 1022 net profit excluding Russia LLPs of 1.2bn
- 2. Diluted EPS (see end notes for details/definition) 3. Y/Y delta of 22% is growth rate between 1023 TBVPS of 28.46 plus 0.99 FY22 cash DPS and 1022 TBVPS (including FY21 cash DPS)





Client Solutions: strong performance with full potential still to come

OUR 2 PRODUCT FACTORIES

Enhance our product factories and capitalise on scale and scope, providing best-in-class products for a full-service client-centric Bank



2.5_{bn}

10	23
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CORPORATE SOLUTIONS
ADVISORY & CAPITAL MARKETS Strengthening advisory to re-balance advisory and financing
TRANSACTIONS & PAYMENTS Capturing more of our clients flows through digitalisation and enhanced payment solutions
CLIENT RISK MANAGEMENT Expand client penetration and product reach through connectivity
SPECIALISED LENDING Focus on supporting clients in leading roles while utilising an increasing range of originate to distribute technique

bn	Q/Q	Y/Y
1.7	+5%	+3%
0.2	+41%	+7%
0.6	+3%	+15%
0.5	+34%	-1%
0.3	-28%	-11%
	1.7 0.2 0.6 0.5	1.7 +5% 0.2 +41% 0.6 +3% 0.5 +34%

0.2

0.1

0.4

0.1

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LIFE INSURANCE

Consolidate leadership position in high quality unit linked

PROTECTION

Continue growing leveraging partnership with Allianz

FUNDS & PORTFOLIO MANAGEMENT

Internalise management fees broadening investment and advisory offer

BROKERAGE & ASSETS UNDER CUSTODY

Expanding in house capital protected products and growing third party offering



+17%

+16%



Italy: transformation continues to power outstanding results

NET REVENUE 2.6_{bn}
Net revenue (+13%)

- Gross revenue: +20%
- NII: +66% exceeding rates improvements through strict pass-through management
- Y/Y due to market volatility in AUM but strong Q/Q (+8%) thanks to Protection and AUM sales
- CoR: 29bps continuing high quality origination on already solid portfolio, NPE ratio at 2.6% and prudent coverage coupled with overlays at c.1.1bn protecting the future

COST

36.1_% Cost / Income (**-8.0p.p.**)

- ✓ Absolute cost base: -1.9%
- Continue focus on digitisation and streamlining of processes while continuing investments in front-line and additional c.200 new hires in the network



25.1_%

- Net revenue / RWA: 9.0% (+228bps)
- RWA efficiency: -20bn (-15%)
 Progressive RWA efficiency boosted by client profitability, capital efficiency and sustained active portfolio management with granular approach (reduction in sEVA negative exposure)

1.3_{bn}

Profit before Tax

+50_{bps}
1.6bn
Organic Capital
Generation²





SUPPORTING OUR COMMUNITIES

Investments to best serve our clients and communities

55 branches already refurbished in 1023 and c.200 hirings

Superbonus

UniCredit restarts purchase of tax credits from Superbonus and other building bonuses



KEY ACHIEVEMENTS

Banking Services

ABI Prize for Data Driven Innovation in Banking Services 2023 with "Data Mesh" project

ESG³

Best ESG Bank Italy and Europe 2023 3SUN - 560m project financing with green backing for solar panel Gigafactory

Best Product⁴ In the categories "Home and Health Insurance Services" and "Life Insurance Services"







Germany: another record quarter with transformation still ongoing

NET REVENUE 1.5_{bn}
Net revenue (+13%)

- Gross revenue: +11%
- NII: +8% backed by strict pass-through management and ensuring quality growth
- Fees: +1%

 driven by strong investment and transaction fees. Excellent performance in client-driven trading with Germany acting as engine for the whole group
- CoR: 10bps structurally low thanks to Solid NPE ratio at 1.9% and prudent coverage coupled by stock overlays at c 0.2bn protecting the future

COST

40.4% Cost / Income (**-6.9p.p.**)

- ✓ Absolute cost base: -5.6%
- Lowest ever Cost / Income driven by ongoing industrial transformation which fully compensates inflation and provides a new sustainable run-rate for the future

CAPITAL

19.5_%

- ✓ Net revenue / RWA: 7.4% (+113bps)
- RWA efficiency: -5.0bn (-6%)
 Capital excellence with progressive RWA
 efficiency boosting capital adjusted returns with
 RoAC >2x Germany internal Cost of Equity

O.7_{bn}
+65%
Profit before
Tax

+30_{bps}
0.9bn
Organic Capital
Generation²





SUPPORTING OUR COMMUNITIES

Social Impact BankingExtended Lending to medical

Extended Lending to medical services for underserviced regions

ESG Trainings

Launched Biodiversity Training Series for All Staff

GreenTech StartUps and SMEsAdvancing SMEs ESG transition via
matching platform for GreenTech Startups



KEY ACHIEVEMENTS

Retail

Extension of Smart Banking Model to Micro Business clients

Corporates

Streamlined credit process for faster and enhanced risk-oriented decisions

Digital

Launch of new commercial campaigns for Consumer Finance based on new pre-approval functionality

1Q DATA, DELTAS Y/Y





CE: a new improved run rate with Austria still transforming



1.0_{bn} Net revenue (+23%)

- Gross revenue: +27%
- NII: +43% positive interest rate dynamics coupled with sound commercial growth
- Fees: -6% market volatility in investment fees, partly compensated by growing transactional fees (stable Q/Q)
- CoR:
 LLPs released driven by NPE
 repayments supported by solid gross
 NPEr at 2.7%, NPE coverage 48.1%
 and >0.2bn overlays to protect the
 future

COST

39.8_% Cost / Income (**-11.2p.p.**)

- ✓ Absolute cost base: -0.8%
- Operating efficiency, thanks to simplification and disciplined cost management
- Austria turnaround, reducing Cost / Income –c.20p.p. Y/Y

CAPITAL

2. Calculated on Group RWA (see end notes for details/definition)

 $15.6_{\text{\tiny KOAC}^1} \text{ (+5.5p.p.)}$

- Net revenue / RWA: 6.6% (+124bps)
- Improving RWA efficiency despite Regulatory Headwinds, with improved Risk Density
- Austria: Confirmed double digit RoAC +c.10p.p. Y/Y

0.4_{bn}
+72%
Profit before

Tax

+ 9 bps
0.3bn
Organic Capital
Generation²





SUPPORTING OUR COMMUNITIES

Green Mortgage Covered BondSuccessfully issue of second Green
Mortgage Covered Bond in Austria under

Mortgage Covered Bond in Austria under UniCredit's Sustainability Bond Framework

Support to clients

Support to clients in buying home in high rates environment through an improved quality of service provided (Hungary)



KEY ACHIEVEMENTS

Enhancement of Retail digitalization >23,000 new clients in 1Q23 o/w c.30% remotely (Czech Rep & SK)

Mobile Banking

Enabling all standard products in Mobile (Austria)

New way of working

introduced between the digital and physical network with joint responsibilities measured by common KPIs (Austria)







EE: continuing to deliver record profitability quarter after quarter

NET REVENUE **0.6** bn Net revenue (+39%)

- √ Gross revenue: +32%
- NII: +41% positive rate dynamics and strong commercial high-quality growth in both retail and corporate
- Fees: +6%

 driven by Transactional and
 financing fees with franchise less
 exposed to investment fees volatility
- CoR: LLPs released leveraging solid NPE ratio at 5% with further improved coverage

COST

34.6_%
Cost / Income (-8.4p.p.)

- Absolute cost base: +6.0%
- Reduction of Cost / Income despite inflation of 13.4% in 2022, due to continuous efficiency improvement and investments in further digitalization and automation

CAPITAL

33.1_% RoAC¹ (+12p.p.)

- Net revenue / RWA: 9.3% (+277bps)
- Continuous focus on RWA efficiency boosted by improved portfolio risk density and prudent new origination, resulting in record quarterly RoAC

0.4_{bn}

Profit before Tax

+ 1 1 bps
0.3bn

Organic Capital
Generation²





SUPPORTING OUR COMMUNITIES

Empowering entrepreneurship
Social impact banking initiatives in
Bulgaria, Croatia and Serbia and
Business Accelerator in Romania

Providing support to public finances €300mn loan to Ministry of Finance of Croatia



KEY ACHIEVEMENTS

First ever government bond issuance

Lead co-arranger in bond issuance for Retail Investors in Croatia, reaching 31% market share

Best Bank³

Bulgaria and Bosnia Mostar

Best Service and Market Leader⁴ Bosnia, Romania and Croatia

1Q DATA, DELTAS Y/Y





Russia: resized and de-risked at minimum cost

DECISIVE ACTIONS TAKEN

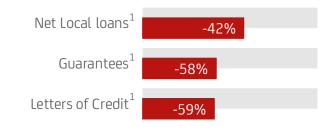
- Conservatively provisioned our exposure with €0.9bn in 2022
- Targeted new origination
- Compliance workforce increased to manage operational risk
- Decisively resized and refocused business operations with franchise delivering positive results



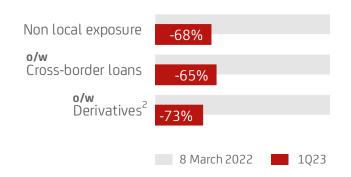
Keeping our support to international clients while continuously looking for opportunities to de-risk at fair value

A RESIZED AND REFOCUSED PRESENCE

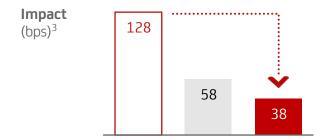


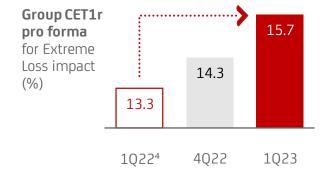


EXPOSURE SUBSTANTIALLY REDUCING



PROGRESSIVE AND ORDERLY REDUCED IMPACT FROM EXTREME LOSS ASSESSMENT







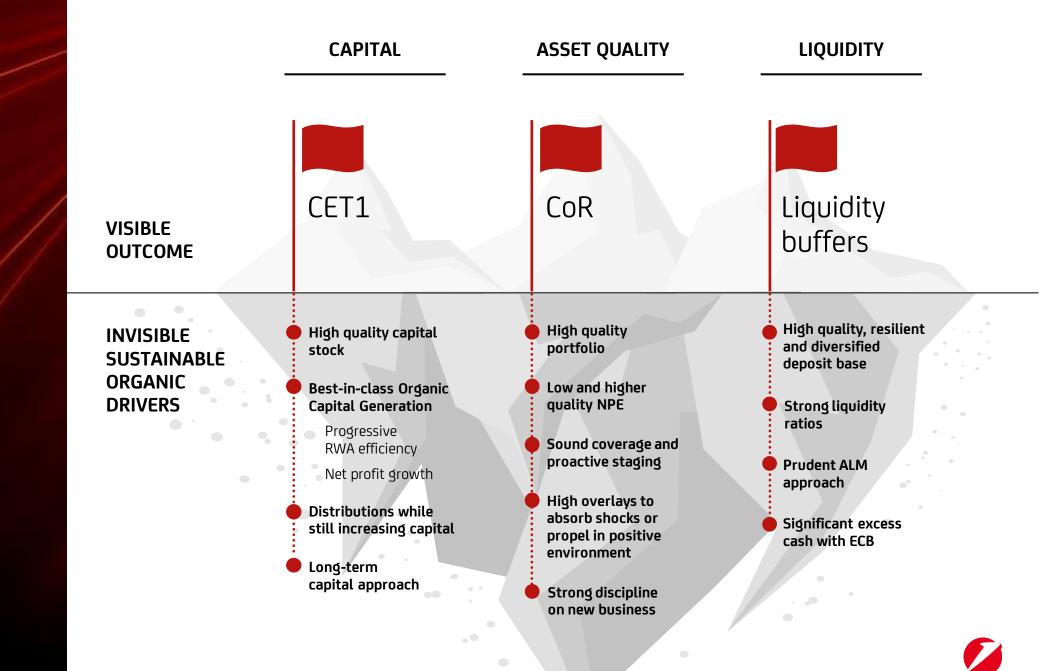
Robust balance sheet

Sustainable and proactive approach











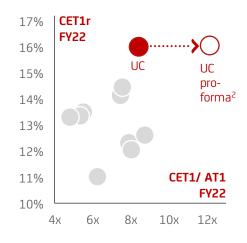
Strongest capital position: both stock and flow



Outstanding capital position

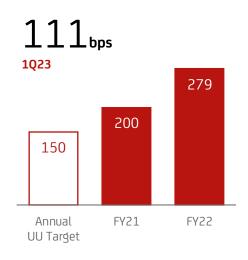
HIGH QUALITY CAPITAL STOCK

Highest CET1r and lowest relative AT1 vs. peers¹



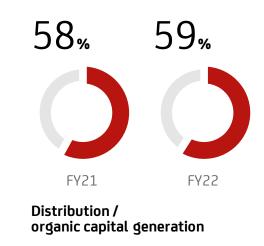
BEST-IN-CLASS ORGANIC CAPITAL GENERATION

A new sustainable approach



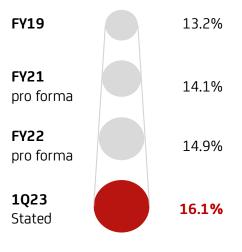
DISTRIBUTIONS WHILE STILL INCREASING CAPITAL

Self funded distributions, maintaining high capital ratio



LONG-TERM CAPITAL APPROACH

Strong capital position – CET1r





Publicly available data as of 4Q22 (specified when 4Q22 not available); Calculated as simple average of the ratio for the following peers: BBVA, BNP Paribas, Commerzbank, Credit Agricole S.A., Deutsche bank, ING, Intesa Sanpaolo, Santander, Société Générale; UniCredit Group as of 4Q22 for comparison purposes
 Calculated as of 1Q23 pro-forma considering the AT1 early redemption of 1.25bn happening in June 2023 (as per announcement of 27 Apr 2023)

9 E

Solid credit portfolio and high coverage means structurally lower CoR



Structurally lower CoR

HIGH QUALITY CREDIT PORTFOLIO

Strong credit portfolio

454_{bn1}

c.80% Investment grade exposure²

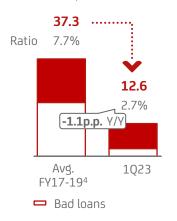
c.1% exposure to high-risk sectors³

0.8% default rate, lowest in recent years even before Covid outbreak

LOW & HIGHER QUALITY NPE

Low Gross NPE with improved mix

NPE stock, bn

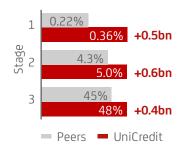


SOUND COVERAGE & PROACTIVE STAGING

Higher coverage vs. peers⁵ despite proactive staging

Coverage ratio, FY22

Strengthening portfolio monitoring and proactive classification to Stage 2



HIGH OVERLAYS TO ABSORB SHOCKS

Highest stock of overlays among peers

c.1.8bn

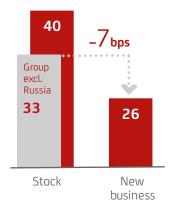
to face any shocks or to be released in the coming years



STRONG DISCIPLINE ON NEW BUSINESS

Vigilant origination

Expected loss, bps



Total Net Customer Loans (incl. Repos)
 Investment grade incidence based on EaD using differentiated local masterscales, computed on Group excluding Russia perimeter net of Retail and Private, Wealth Management
 Performed assessment on selected Enterprises portfolio. See Annex for additional details. Total EaD reported including only Enterprises and Individuals segments
 FY17-19 based on simple average of recasted Group figures
 Publicly available data (Pillar 3) as of 4Q22; Calculated as simple average of the ratio for the following peers: BBVA, BNP P aribas, Commerzbank, Credit Agricole S.A, Deutsche bank, ING, Intesa Sanpaolo, Santander, Société Générale; UniCredit Group as of 4022 for comparison purposes





Strong liquidity position to weather unexpected stress



Robust liquidity profile allowing for us to better manage pass-through, balancing the interests of our clients with current and future profitability

STABLE & DIVERSIFIED DEPOSIT BASE

High quality and stable deposits

STICKY DEPOSIT BASE

>55%¹ insured deposits
<20k avg.² Retail deposit

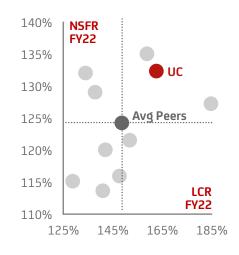
▶ >80% Retail and SME clients

Historically proven to be a flight to quality bank

Self-funded
L/D ratio at c.90%

STRONG LIQUIDITY RATIOS

Better liquidity ratios than peers³



PRUDENT ALM APPROACH

Liquidity and interest rate risk managed separately

Virtually no interest rate risk,

as investment portfolio generally hedged via swaps

Relatively contained portion of deposits replicated

SIGNIFICANT EXCESS CASH WITH ECB

Liquidity excess reserves placed overnight

 $_{\text{c.}}130_{\text{bn}}$

Excess liquidity to ECB⁴ ...



... well in excess of c.78bn residual total TLTRO borrowings



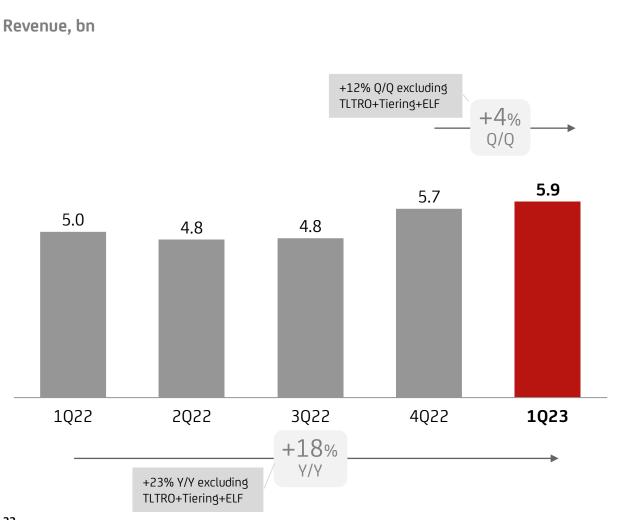
Financial highlights 1Q23

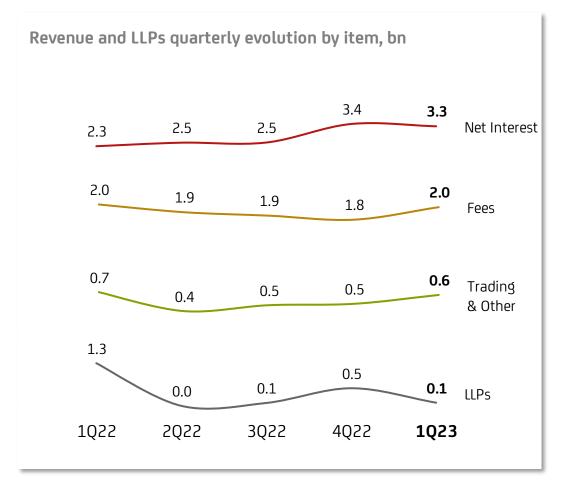
S. PORRO (CFO)



Revenue momentum thanks to diversified franchise

Client driven fee generation, elevated trading activity and increased NII, net of TLTRO contribution









Robust liquidity and significant benefit from deposit profile

STRONG BALANCE SHEET, LIQUIDITY PROFILE AND COMFORTABLE FUNDING POSITION FOR 2023

LCR at 163% as of 1Q23 (end-of-period)

vs target of 125-150% even post 2Q23 TLTRO repayment

depo at ECB > TLTRO

c.220bn unencumbered liquid assets, o/w c. 190bn regulatory HQLA

NSFR >130% as of 1023

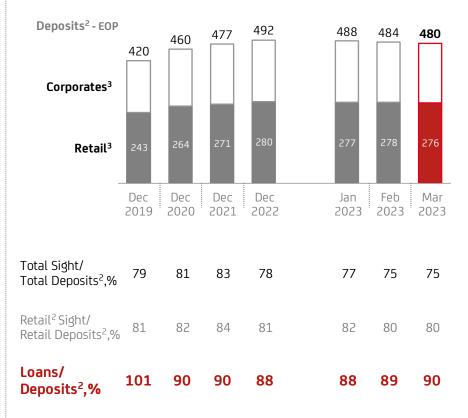
>130bn over regulatory requirement of 100%

91% CET1 as percentage of **Tier 1 capital**, better than peers' average¹

No need to issue AT1 in the foreseeable future with limited need for TLAC/MREL

DEPOSITS A SOURCE OF BENEFICIAL FUNDING

Loans / Deposits at 90%, well below pre-2020 levels



DEPOSIT MIX: >80% IN RETAIL AND SME CLIENTS

- Granular, behaviourally sticky, transactional accounts
- >55% guaranteed⁴ at Group level; average retail balance⁵ <20k/€ (c.70% guaranteed⁴)
- Retail deposits mostly sight: almost entirely in Italy as per market; term in Germany at c. 25%

DEPOSIT TRENDS: MARKET SHARES GENERALLY STABLE⁶, VOLUMES REFLECT MARKET TRENDS AND FOCUS ON PRICING

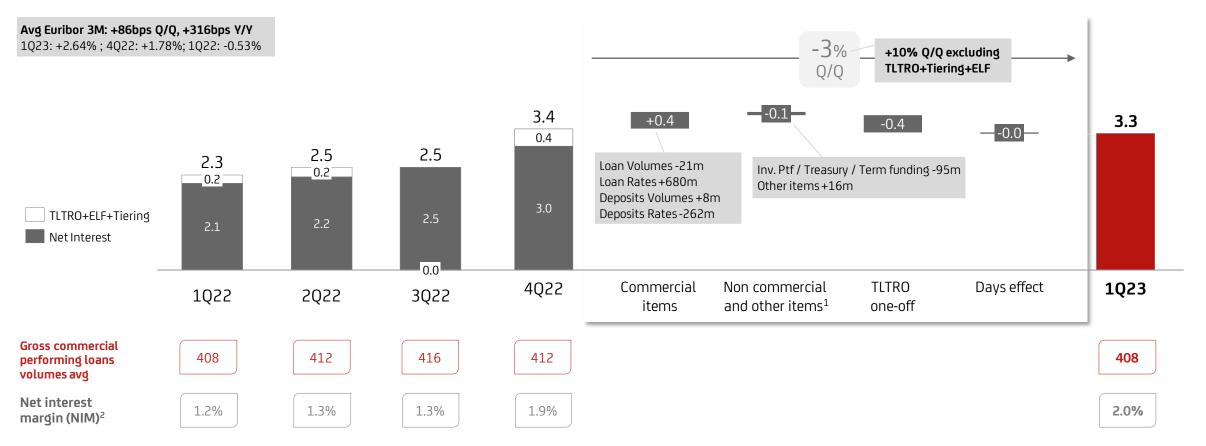
- Retail well above pre-2020 levels, Q/Q sight evolution reflects market trend of some shift to Group AuC: +5bn net AUC sales in 1Q23
- Total deposits trend reflects large corporates' lumpy usage of excess cash and our focus on pricing thanks to superior liquidity profile and balance sheet soundness



Net interest income increased 10% Q/Q net of 4Q22 TLTRO positive contribution

Well managed deposit pass-through combined with supportive rates development

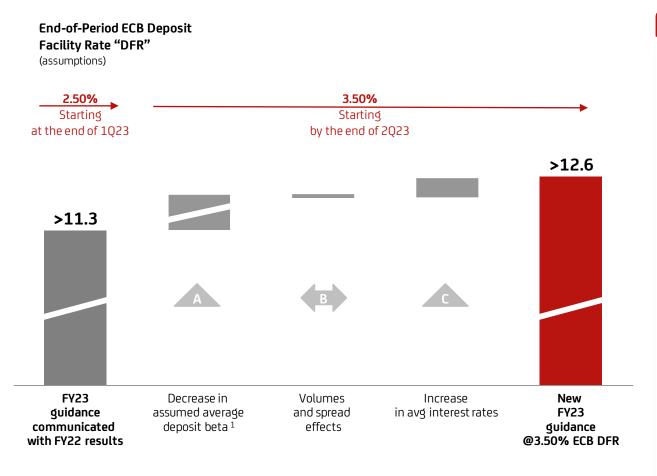
Quarterly evolution, bn





liabilities

Improved FY23 net interest income guidance and related assumptions



ASSUMPTIONS ON PROJECTIONS



Decrease in avg FY23 deposit beta¹ from c.40% to c.30% with year-end exit run-rate of c.40%

Sensitivity to ± 1 p.p. in deposit beta equal to c.120m, all else being equal (e.g. interest rates, deposit volumes)



Overall limited changes versus prior assumption with **marginal improvement on spread** partially offset by **lower assumed volumes**

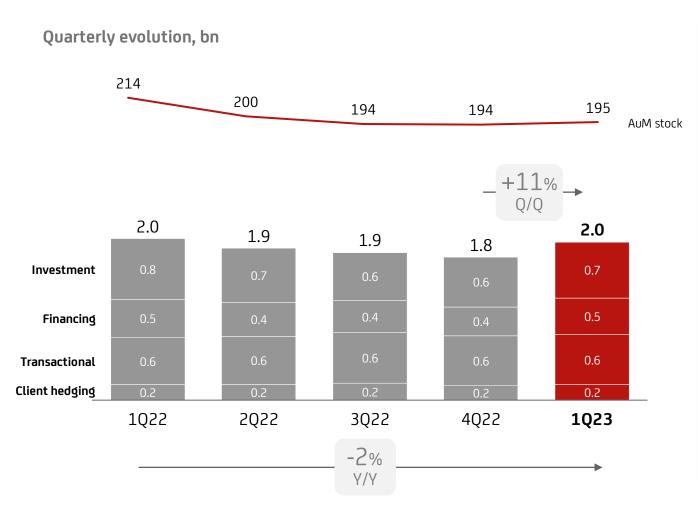


Positive impact driven by increase in assumed interest rates (ECB DFR from 2.50% to 3.50%), versus prior guidance

>+0.3bn additional sensitivity related to a +50bps on ECB DFR only. For further ECB DFR increases, the incremental benefit on NII progressively decreases, subject to deposit beta and volume dynamics



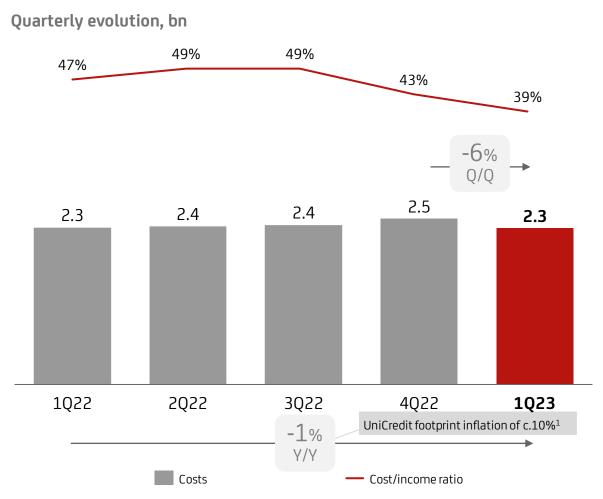
Sustained fee generation on client activity despite lower market driven AuM

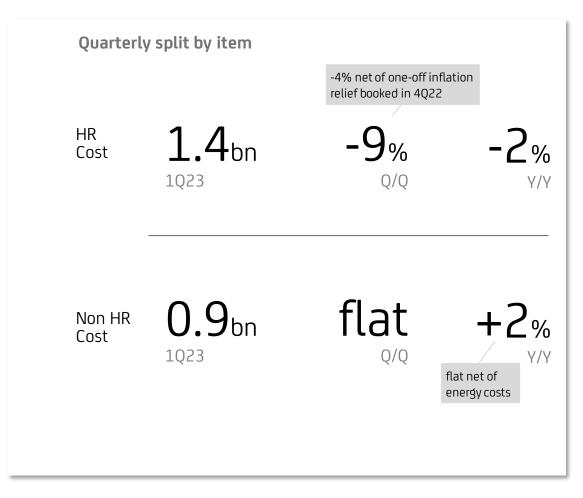






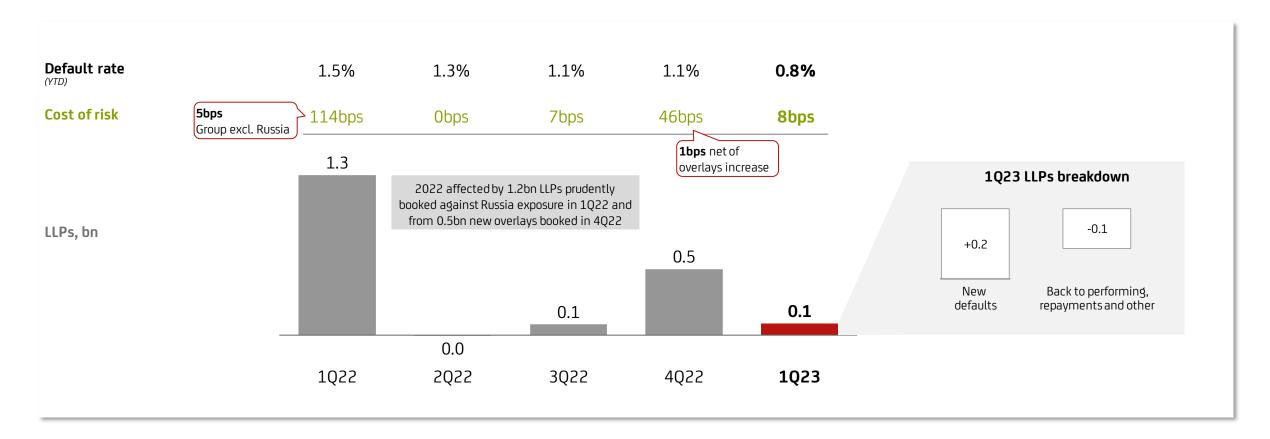
Cost base continues to reflect benefits of ongoing transformation







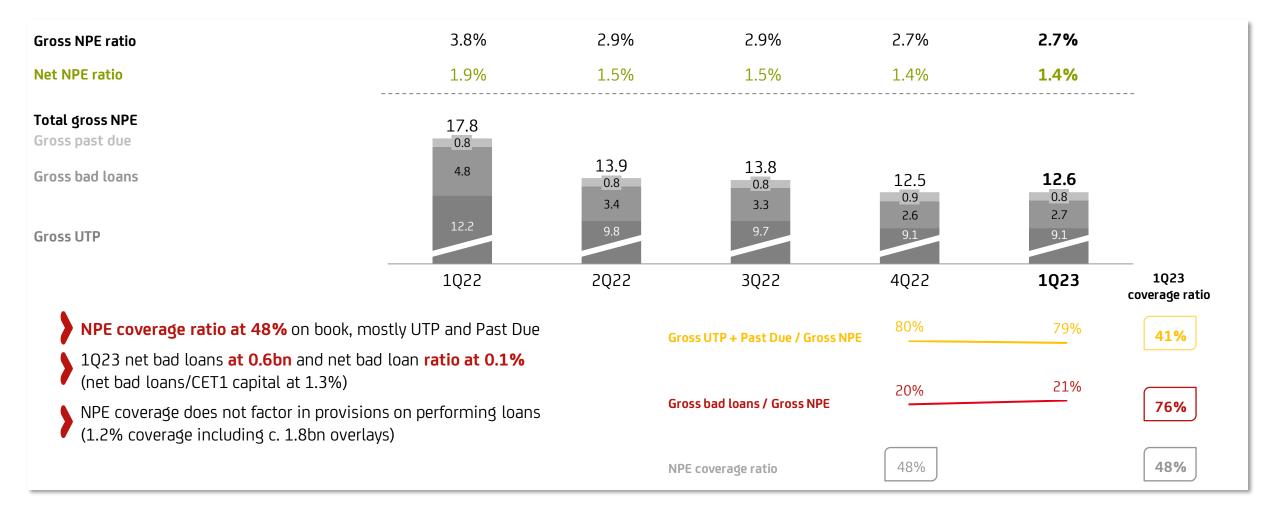
Limited cost of risk in 1Q23 thanks to resilient credit portfolio quality



- Overlays stable at c.1.8bn in 1Q23 equivalent to over one year of cost of risk1
- **Default rate at 0.8%,** confirming the good quality of the portfolio
- **Expected Loss** on new business stable Q/Q at 26bps. Expected loss on stock at 40bps



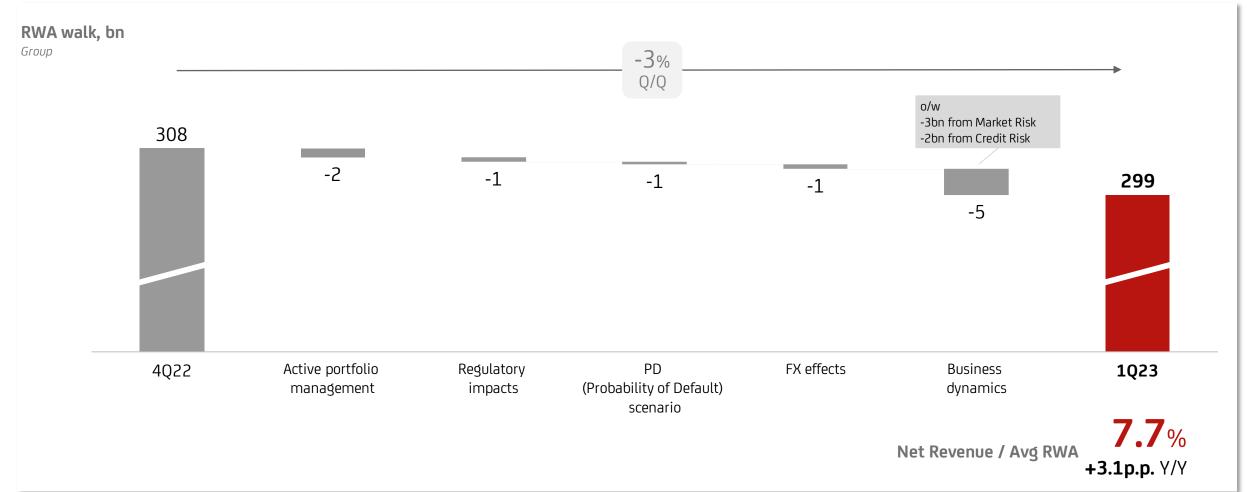
Gross and net NPE remain stable





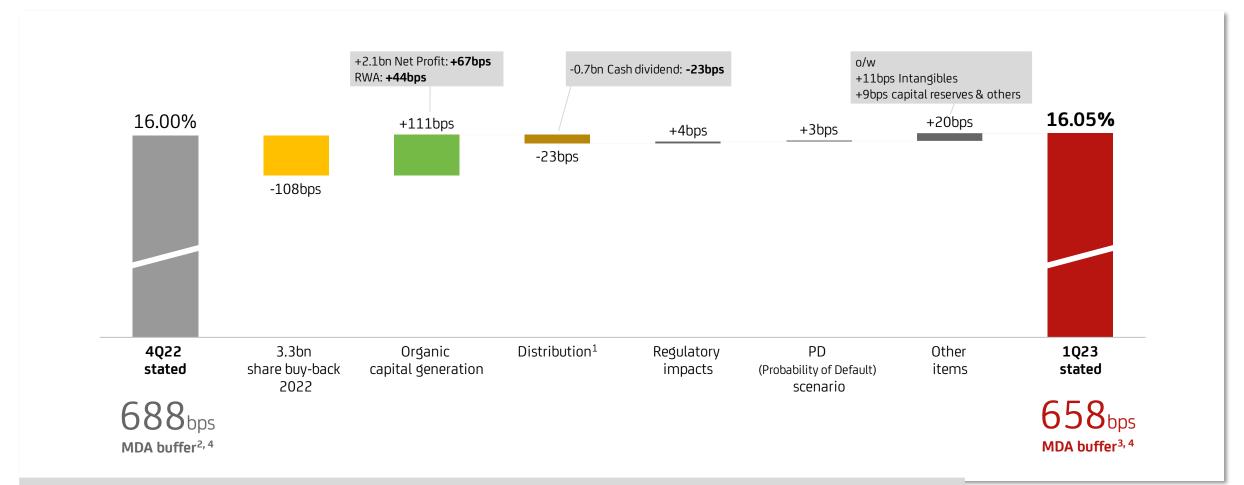
RWA reduction on continued efficiencies and lower market and credit risk

No material regulatory impacts in the quarter and not expected through end-2024





Superior CET1r despite absorbing impacts of FY22 share buy-back



As of 31 March 2023: +10bps parallel shift of BTP asset swap spreads has -2.1bps (-63m) pre and -1.5bps (-46m) post tax impact on the fully loaded CET1 ratio











FUTURE GUIDANCE AND CLOSING REMARKS

An Unlocked UniCredit

A. ORCEL (CEO)



2023 guidance revised upwards supporting future expectations



CONTINOUS FOCUS DRIVING RESULTS



Progressing ahead of plan on our ongoing industrial transformation



Overachieving in the delivery, balancing our three financial levers



Further fortifying all aspects of our balance sheet

FUTURE UPSIDE IF MACRO BETTER THAN EXPECTATIONS

Improved rate scenario and pass-through assumptions

IMPROVED

RATES 3.25% 2023¹ 3.00% 2024¹

AVERAGE PASS-THROUGH **c.30%** 2023 **42.5%** 2024

Better GDP growth with yet no signs of credit deterioration

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^{1.} Average Euribor Rate. End-of-Period ECB Deposit Facility Rate "DFR" (assumptions) at 3.5% by end of 2023



Aiming for profitability and shareholder distribution broadly in line with 2023 guidance for the foreseeable future

^{2. &}quot;Net profit" means Stated net profit adjusted for impacts from DTAs tax loss carry forward resulting from sustainability test, pre AT1 and cashes coupons which for FY23 are expected to be around 0.4bn after tax and post integration costs which for FY23 are expected to be around 0.3bn before tax

^{3.} Distribution subject to supervisory and shareholder approvals

Securing value over the long term

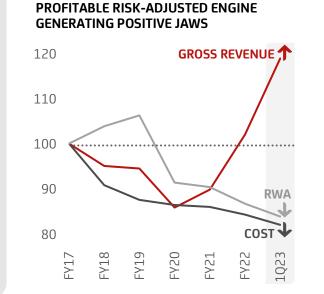
A NEW FLOOR FOR THE FUTURE

ALPHA-DRIVEN TRANSFORMATION SETTING A NEW PROFITABILITY FLOOR WITH FURTHER POTENTIAL TO INCREASE

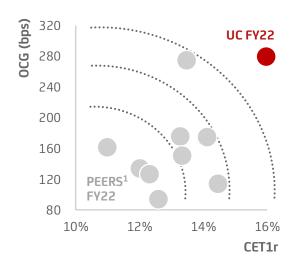
.15.0% **RoTE @13%**

>6.5_{bn} **NET PROFIT**

≥5.75_{bn} **DISTRIBUTIONS** PER YEAR²



BEST-IN-CLASS CAPITAL GENERATION & CET1 SUPPORTING SUSTAINABLE DISTRIBUTIONS



UNIQUE ELEMENTS TO PROTECT AND FURTHER PROPEL THE FUTURE

Ongoing industrial transformation boosting revenue while improving efficiencies Secured low CoR with strong asset quality coupled high coverage overlays

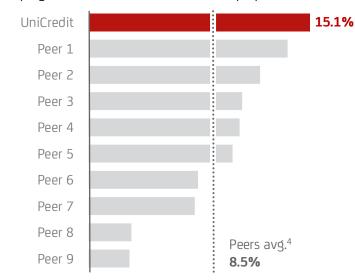
Ongoing buy-backs

BEST INVESTMENT CASE

SUSTAINABLE GENERATION OF TOP TIER **PROFITABILITY AND DISTRIBUTION** NOT REFLECTED IN VALUATION

DISTRIBUTION YIELD 2022^{2,3}

Best-in-class FY22 Distribution relative to Market cap with progressive cash dividend and SBB to propel the future



All figures related to Group incl. Russia unless otherwise specified

- 1. Data collected from latest available market communication of selected peers: BBVA, BNP Paribas, Commerzbank, Credit Agricole S.A., Deutsche bank, ING, Intesa Sanpaolo, Santander, Société Générale
- 2. Distribution subject to supervisory and shareholder approvals 3. Calculated as FY22 distribution (Cash dividend + SBB) over Market cap as of 28 Apr 2023 (Factset)
- 4. Calculated as simple average of 2022 Distribution Yield (as defined above) of the respective peer group



Forward-looking management priorities

202320242025

WORKING TO ANTICIPATE FUTURE TRENDS

- Relentlessly focused on generating alpha benefitting from phase II of UniCredit Unlocked while crystalising the net value from the macro
- Offset future NII drag on Net Income from potentially lower rates and higher pass-through
 - i. Improve our **fee base** with several initiatives already identified
 - i. Further reduce our **cost base** optimising our operating machine and the **efficiency of our capital deployment** through managerial actions
 - iii. Maintain a structurally low CoR also considering overlays release
- Continue living our purpose, **empowering our communities to progress**.



Annex



Exceeding our ESG and related commitments

CLIENTS

- Advancing to operationalize our Net Zero 2030 targets
- ESG corporate advisory accelerated
- €12.9bn new Green lending¹
- €42.9bn new investment products²
 and sustainable bonds³
- 4 own green bond issuances in 2022: €0.5bn Austria, €0.75bn Germany, €1bn Italy
- 1 Green Mortgage Covered Bond issued Feb '23 for €0.75bn (Austria)
- Sustainable Steel Principles signed

INNOVATION

- Only bank in the

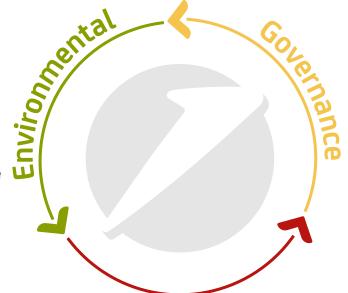
 CEO Alliance for Europe

 action tank for a more

 sustainable and resilient Europe
- Achieved plastic free in all buildings in 2022
- First Italian bank in
 Finance for Biodiversity Pledge
- New member of Ellen MacArthur Foundation
- First bank to obtain

 GRESB scoring on

 corporate RE portfolio



Social

ACCOUNTABILITY

- ESG representation at Group Executive Committee
- Sustainability KPIs in CEO and Top Management remuneration
- Strong policy framework in controversial sectors
- ESG product guidelines as part of greenwashing prevention framework

DIVERSITY & INCLUSION

- Group Executive Committee:
 - **50%** female
 - **64%** international presence
- c.30m already invested in
 2022 out of the committed
 €100m to close gender gap on
 an equal pay for equal job
 base during 2022-24





EDUCATION

- 270 financial education beneficiaries, (e.g., Banking Academy in Italy)
- Enhanced funding to UniCredit
 Foundation to €20m to further strengthen our Youth and Education focus

INNOVATION

- New partnership with Eni around Open-es, open alliance for sustainable growth
- >700 startup screened in **Start Lab** '22 edition and focus on ESG for '23 applications
- Culture roadshows for employees

SOCIAL

- €5.8bn social financing¹ via micro-credit, impact financing and lending to disadvantaged areas
- €36.5m of direct social contribution in 2022

COMMUNITIES

- Launched "UniCredit for Italy", to support clients and communities in uncertain environment
- Support to our people with 2022 extraordinary inflation relief across our geographies

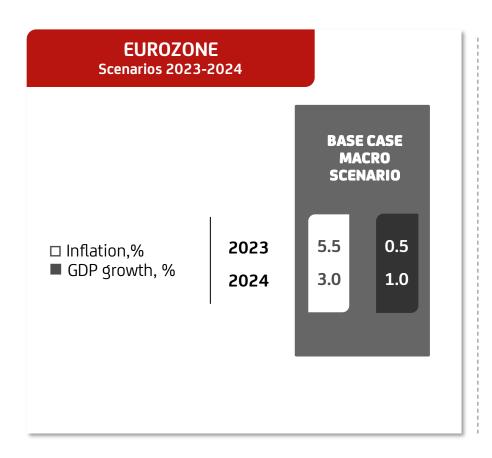
1. Including ESG-linked lending

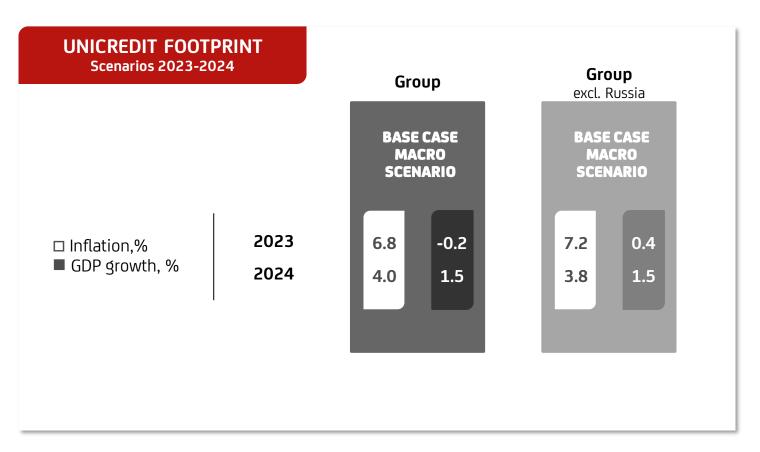
2. Based on Art. 8 and 9 SFDR regulation

3. All regions, including sustainability linked bonds



Updated base case macro scenario







Group P&L and selected metrics

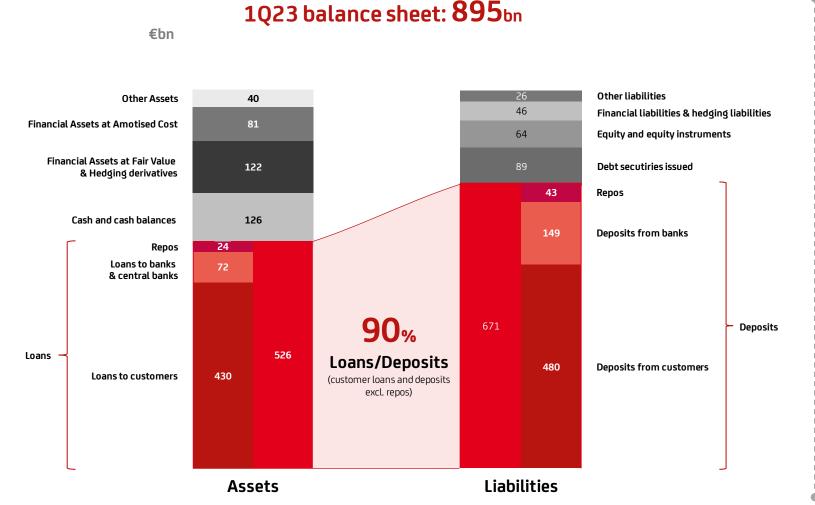
All figures in bn Unless otherwise stated	1Q22	2Q22	3Q22	4Q22	1Q23
Revenue	5.0	4.8	4.8	5.7	5.9
Costs	-2.3	-2.4	-2.4	-2.5	-2.3
Gross Operating Profit	2.7	2.4	2.4	3.2	3.6
LLPs	-1.3	0.0	-0.1	-0.5	-0.1
Net Operating Profit	1.4	2.4	2.4	2.7	3.5
Systemic Charges	-0.7	-0.1	-0.3	-0.0	-0.6
Integration Costs	-0.0	0.0	-0.0	-0.3	-0.0
Stated Net Profit	0.3	2.0	1.7	2.5	2.1
Net Profit	0.3	2.0	1.7	1.6	2.1
Net Profit after AT1/CASHES	0.3	1.8	1.7	1.5	2.1
Cost / Income ratio, %	47	49	49	43	39
Cost of Risk, bps	114	0	7	46	8
Tax rate, %	55%	19%	18%	n.m.	24%
CET1r (stated), %	14.00%	15.73%	15.41%	16.00%	16.05%
RWA	329.9	316.7	320.0	308.5	298.8
RoTE, %	2.3%	15.1%	13.7%	11.8%	16.8%
Diluted EPS, Eur	0.13	0.84	0.81	0.73	1.06
Tangible book value per share, Eur	24.2	25.9	27.2	28.4	28.5

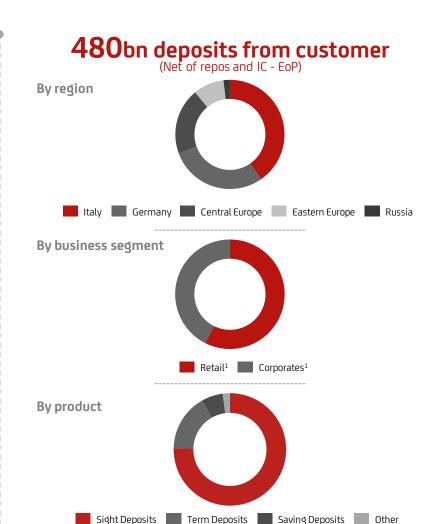
Used for guidance

Used for cash dividend accrual/total distribution and RoTE/ RoAC calculation



Balance Sheet





^{1. &}quot;Retail" includes Individuals (mass market, affluent, Private and Wealth Management) and micro-business clients. "Corporates" includes Small, Medium, Large (the latter including also most of FIG - Financial Institutions Group) clients and central functions (relationships with counterparties, classified Accounting wise as "Customers", held by Treasury or by Corporate Centres for liquidity management purpose)



Russia exposure details

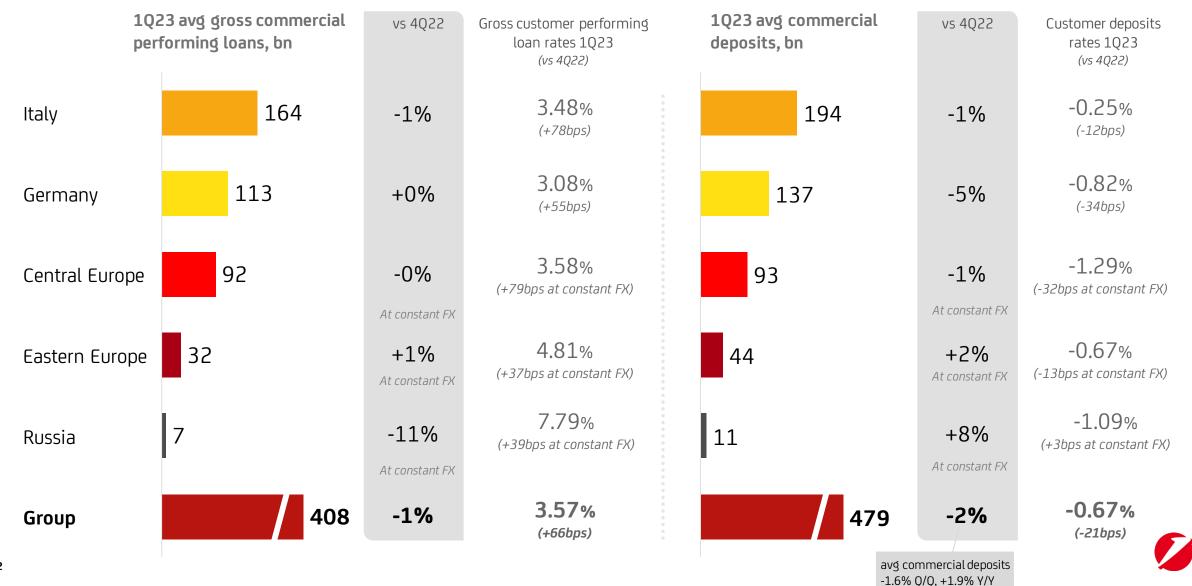
	GROSS MAX EXPOSURE	GROSS EXTREME LOSS ASSESSMENT ¹		NET EXTREME LOSS ASSESSMENT ¹	RESIDUAL ² IMPACT FROM EXTREME LOSS ASSESSMENT ¹		
CET1r impact	bn	bn	bps	bn	bps		
Participation	-2.9 ³	-2.9 ³	-28 ⁴	-2.9 ³	-28 ⁴	>	Lower impact from lower participation value driven by Ruble depreciation and lower threshold deduction impact
Derivatives	-0.4	-0.1	-6	-0.1	-6	>	Intragroup only and fully collateralised; -0.1bn taken in 1Q23 is the cost incurred in 1Q22
Cross-border exposure ⁵	-1.6	-0.8	-18 ⁴	-0.3	+0 4	>	Exposure reduced due to prepayments at a better than provisioned value. End-of-period coverage of c.35%
Additional intragroup exposure ⁶	-0.1	-0.1	-4	-0.1	-4		·
Total impact	-5.0	-4.0	-56	-3.4	-38		
	Down from -7.4bn as of 1Q22 market presentation		Down from -128bps as of Q22 market presentation		15.7%	>	CET1r pro-forma For hypothetical -38bps residual impact ² from extreme loss assessment

c.-68% reduction equivalent to -4.2bn since March 20227

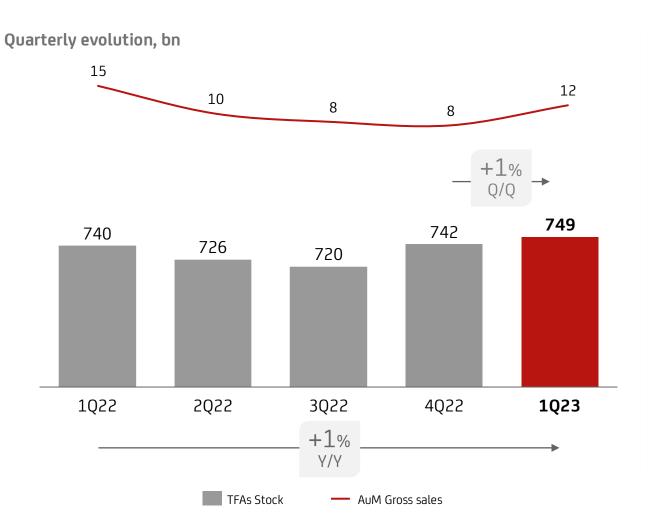
on non-local participation exposures, executed at minimum cost thanks to management proactive actions

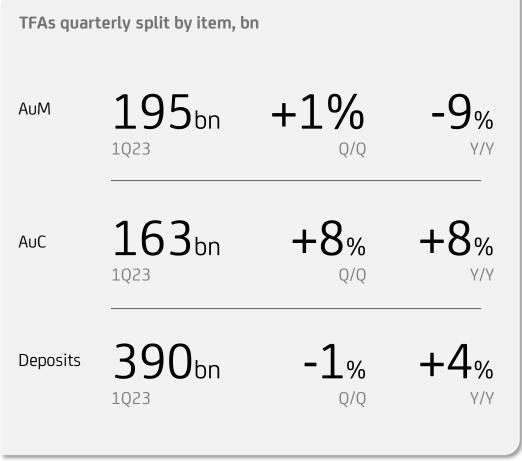


Loan and deposit volumes



Total Financial Assets







Spill-over analysis confirming soundness of Group risk profile



Spill-over analysis

- 1. Macro scenarios stress (including recession) to measure tail risks and impacts on asset quality and LLPs
- **2. Additionally, name-by-name analysis** focused on:

(e.g. ability to pass through higher prices)

Name-by-name analysis on Enterprises

- Energy intensive sectors (e.g. Machinery and Metals, Utilities, Automotive, Chemicals, Building materials and others)
- Supply chain constraints and direct links on trade flows versus Russia/Ukraine

High risk exposure at c.1% of total Group EaD1 which equals <2% of Enterprises

No evidence of deterioration currently recorded on Focus Enterprises portfolio

Spotlight on small business

- Small Business at only C.4% of Group EaD¹
- Exposure highly secured (>60%)

exposure considerations and potential government support measures

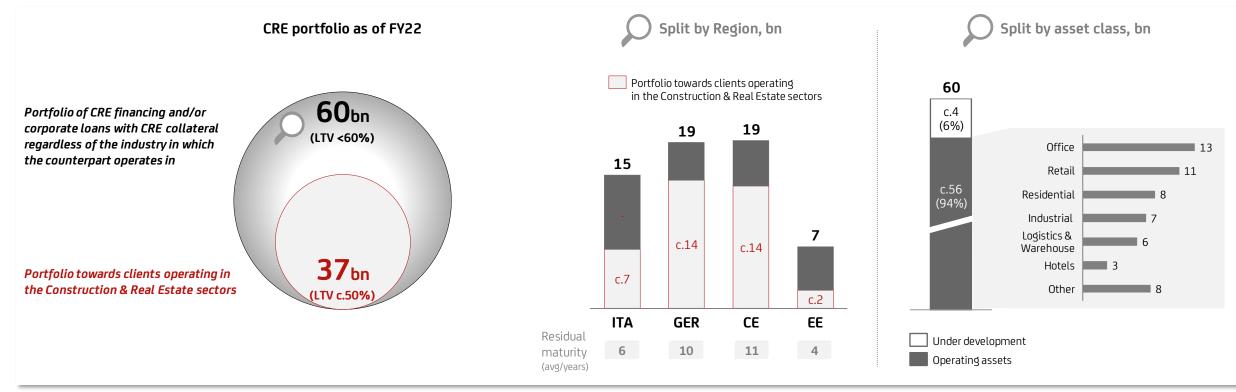


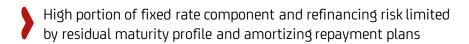
- Limited consumer finance (4% of EaD¹, o/w ITA 6%, GER 1%), low mortgage LTV (c.55% on mortgage stock)
- Early warning indicators **not showing significant signs of deterioration**
- Analysis of potential effects from stressed inflation and interest rates confirms resilience of portfolio debt repayment capacity



Focus on Commercial Real Estate (CRE) portfolio

CRE vs total loans in line or below market¹ in Italy, Germany and Austria; volume stable over recent years with declining gross NPE at c.4%





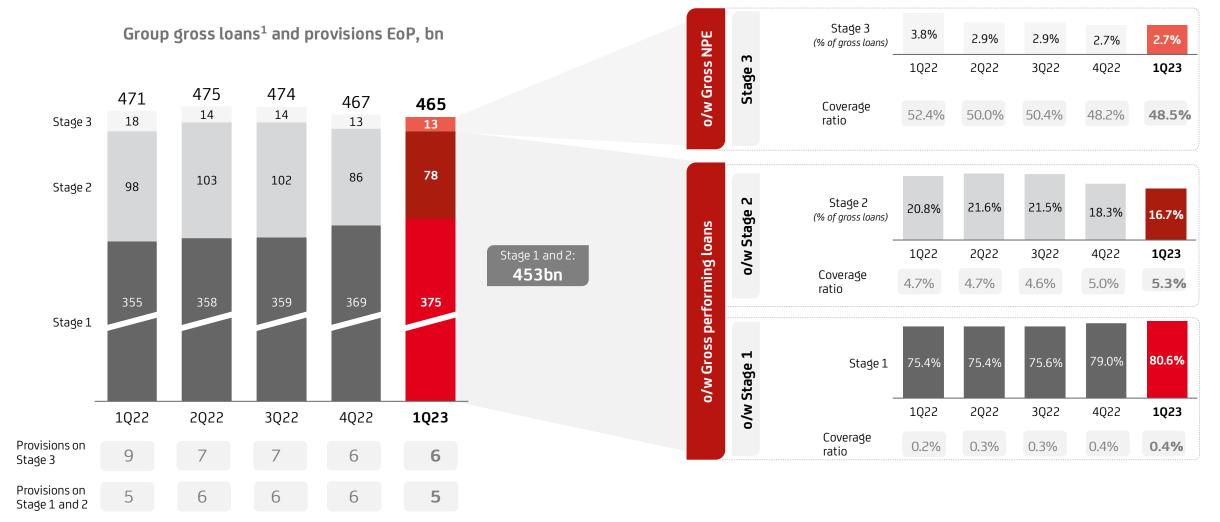
In some CE&EE countries greater tendency to get Real Estate collateral on short-term working capital lines and other products amounting to c.8bn, increasing CRE portfolio

Limited exposure to projects under development mostly in Germany and with strict controls enforced



45

Group gross loans breakdown by stages





End notes



Disclaimer

This presentation may contain "forward-looking statements" which includes all statements that do not relate solely to historical or current facts and which are therefore inherently uncertain. All forward-looking statements rely on a number of assumptions, expectations, projections and provisional data concerning future events and are subject to a number of uncertainties and other factors, many of which are outside the control of UniCredit S.p.A. (the "Company"). There are a variety of factors that may cause actual results and performance to be materially different from the explicit or implicit contents or expectations of any forward-looking statements and thus, such forward-looking statements are not a reliable indicator of future performance.

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Information related to this presentation (1/4)

General notes

End notes are an integral part of this presentation.

All data throughout the documents are in **Euros**

Numbers throughout the presentation may not add up precisely to the totals provided in tables and text due to rounding

Russia includes the local bank and legal entities, plus the cross border exposure booked in UniCredit SpA

CET1 ratio fully loaded throughout the document, unless otherwise stated

Shareholder distribution subject to supervisory and shareholder approvals

Figures related to all quarters of 2022 and first quarter 2023 have been restated following the reclassification from Trading Profit to Fees of the client hedging markup (commercial margin between final price to the client and the offer price, the latter being quoted by the trader and containing bid/offer, market risk hedging costs and day one XVA) for FX spot operations, plain vanilla derivatives on FX, Fixed Income and Equity, Commodities derivatives.



Information related to this presentation (2/4)

Main definitions

"Allocated capital" calculated as 13.0% of RWA plus deductions

"Clients" means those clients that made at least one transaction in the last three months

"Cost of risk" based on reclassified P&L and Balance sheet, calculated as (i) LLPs of the period (annualised in the interim periods) over (ii) average loans to

customers (including active repos, excluding debt securities and IFRS5 reclassified assets).

"Coverage ratio (on NPE)" Stock of LLPs on NPEs over Gross NPEs excluding IFRS5 reclassified assets

"Customer Loan" Net performing and non-performing loans to customers excluding active repos, debt securities, intercompany for divisions

"Default rate" Percentage of gross loans migrating from performing to non performing over a given period (annualized) divided by the initial amount of gross

performing loans

"Diluted EPS" calculated as Net Profit after AT1/CASHES - as defined below - on avg. number of diluted shares excluding avg. treasury and CASHES usufruct

shares

"Expected Loss (EL)" based on performing portfolio with details for both stock and new business done since January current year. Calculated as expected loss over

exposure at default

"Gross Comm. Perf. Loan AVG" Average stock for the period of performing Loans to commercial clients (e.g. excluding markets counterparts and operations); managerial

figures, key driver of the NII generated by the network activity

"Gross NPEs" Loan to customers non performing exposures before deduction of provisions, comprising bad loans, unlikely to pay, and past due (including

active repos, excluding debt securities and IFRS5 reclassified assets)

"Gross NPE Ratio" Gross non performing exposures over gross loans to customers (including active repos, excluding debt securities and IFRS5 reclassified assets)



Information related to this presentation (3/4)

Main definitions

"HQLA" High-Quality Liquid Assets - assets, which can be easily and immediately converted into cash at little or no loss of value even in periods of

severe idiosyncratic and market stress. These assets are unencumbered, which means free of legal, regulatory, contractual, or other restrictions

on the ability of the bank to liquidate, sell, transfer, or assign them

"LCR" Liquidity Coverage Ratio - ratio between the high-quality liquid assets (HQLA) and the net cash outflows expected over the coming 30 days,

under stress test conditions

"Net NPEs" Loan to customers non performing exposures after deduction of provisions, comprising bad loans, unlikely to pay, and past due (including active

repos, excluding debt securities and IFRS5 reclassified assets)

"Net NPE Ratio" Net non performing exposures over net loans to customers (including active repos, excluding debt securities and IFRS5 reclassified assets)

"Net profit" means Stated net profit adjusted for impacts from DTAs tax loss carry forward resulting from sustainability test

"Net profit after AT1/Cashes" means Net profit as defined above adjusted for impacts from AT1 and Cashes coupons. The result is used for cash dividend accrual / total

distribution, as well as RoTE and RoAC calculation

"Net revenue" means (i) revenue, minus (ii) Loan Loss Provisions

"NSFR" Net Stable Funding Ratio - ratio between the available amount of stable funding and the required amount of stable funding that are calculated

applying defined weighting factors to on and off-balance sheet items. The relevant instructions for its calculation are included in the Regulation

(EU) 876/2019 of the European Parliament

"Organic capital generation" calculated as (Net Profit, as defined above, less delta RWA excluding Regulatory impacts and PD scenario impacts x CET1r actual)/ RWA

"PD scenario" Impacts deriving from probability of default scenario, including rating dynamics

Information related to this presentation (4/4)

Main definitions

"RoAC" annualized ratio between (i) Net profit after AT1/Cashes minus excess capital charge (where applicable) and (ii) allocated capital, both as

defined above

"RoTE" means (i) Net profit after AT1/Cashes – as defined above, over (ii) average tangible equity – as defined below, minus CASHES and DTA from tax

loss carry forward contribution

"RoTE@13%CET1r" means RoTE as defined above, but with a tangible equity assuming to distribute the capital in excess of a 13% CET1r (FL), upper end of

UniCredit CET1 management target, reducing immediately the TE by this amount of distribution

"Stated net profit" means accounting net profit

"Regulatory impacts" Regulatory impacts are mostly driven by regulatory changes and model maintenance, shortfall and calendar provisioning (impacting on capital)

"SBB" Share buy back - repurchasing of shares by the company that issued them to reduce the number of shares available on the open market

"UTP" means "unlikely to pay": the classification in this category is the result of the judgment of the bank about the unlikeliness, without recourse to

actions such as realizing collaterals, that the obligor will pay in full (principal and/or interest) its credit obligations

"Tangible Book Value" for Group calculated as Shareholders' equity (including Group stated profit of the period) less intangible assets (goodwill and other intangibles),

less AT1 component

"TBVpS" Tangible Book Value per Share - for Group calculated as End of Period tangible equity over End of Period number of shares excluding treasury

shares

